

This equipment has been tested and found to comply with the limits for Industrial, Scientific, and Medical Equipment (ISM), pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult Customer Service or an experienced radio/TV technician for help.

## FCC DECLARATION OF CONFORMITY

**Name:** Aerus Health Direct, LLC

**Model:** A1027A

**Manufacturer:** Aerus Health Direct, LLC

This device complies with Part 18 of the FCC Rules.

### RESPONSIBLE PARTY

Aerus Health Direct, LLC  
300 East Valley Drive  
Bristol, VA 24201

Ph: 888-764-0693

**Signature:** 

**Printed Name:** Andrew Eide

**Title:** Vice President of Product  
Development & Manufacturing

**Date:** 8/18/2017

For information regarding the use of this product contact Customer Service.  
[support@aerusonline.com](mailto:support@aerusonline.com) (888) 764-0693

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# QuietPure

*whisper*



## Small Room Smart Air Purifier

READ AND SAVE THESE INSTRUCTIONS



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## INTRODUCTION

### Congratulations on your purchase of the *QuietPure Whisper air purifier by Aerus!*

The QuietPure Whisper air purifier is designed to quietly improve your room's air quality with its five stages of filtration. The unit operates at an unusually high efficiency level and is capable of cleaning areas up to 350 square feet, which makes it a good candidate for placement in bedrooms, offices or other small rooms. Beyond its excellent air cleaning performance, its practical design and small size makes it one of the best looking air purifiers on the market.

- Super quiet operation is ideal for bedrooms and offices
- Air quality indicator light provides real time feedback
- Beautiful design will look good in any environment
- Features an aroma therapy dispenser for those seeking soothing scents
- Efficient HEPA filtration for the removal of dust, odors and allergens
- Utilizes a brushless DC motor and low-voltage DC power supply for energy efficiency

**Please read this user manual carefully to familiarize yourself with the features and functions of your air purifier and keep it in a safe place for future reference.**

**If you have any questions concerning this product, contact Customer Service are 1-(888)764-0693 or by emailing support @aerusonline.com.**



## SAFETY PRECAUTIONS



**WARNING:** WHEN USING AN ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD ALWAYS BE TAKEN.

### TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY:

- Use the original power adapter only. If the adapter or wire has become damaged, contact the manufacturer for replacement.
- To avoid electrical shock, do not touch the air purifier, power adapter or plug when your hands are wet.
- Unplug the power supply before replacing the HEPA filter. Unplug the power supply if the air purifier will not be used for a long period of time.
- Be sure that the outlet being used is the same as the voltage indicated on the adapter.
- Do not place anything in the inlet or outlet of this air purifier.
- Do not obstruct the inlet or outlet of this air purifier.
- Do not disassemble this air purifier.
- Place this air purifier in a location away from water, heat, fire, oxygen tanks, and/or flammable gases.
- Do not add more than 2 ml. of liquid to the aroma therapy dispenser cup. Use only oil based scents.
- Do not run the air purifier without a filter.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close supervision is necessary when operated near children.
- Keep hair, loose clothing, fingers and all body parts away from openings and moving parts.
- For optimal performance, the unit should be placed on a hard, protective surface to prevent damage to countertops or furniture.
- Place the unit in a location that allows air to move freely into, around and out of the unit.

### SAVE THESE INSTRUCTIONS

## SPECIFICATIONS

**Coverage Area:** Up to 350 sq. ft.

**Power Requirements:** 100-120V, 50/60Hz

**Energy Consumption:** 22 watts

**Delivered Air Flow:** 88 CFM

**Decibels:** 18-58 dB(A)

**Dimensions:** 8.5" D x 12" H

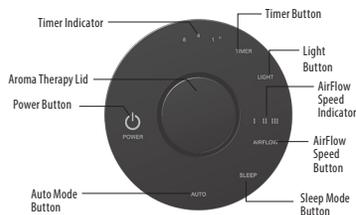
**Finish/ Color:** White w/ Silver Accents

**Filters:** Combo Pre-Filter, HEPA,  
Activated Carbon

**Fan Speeds:** 3 plus Night Mode

**Warranty:** 1 year

## CONTROL PANEL

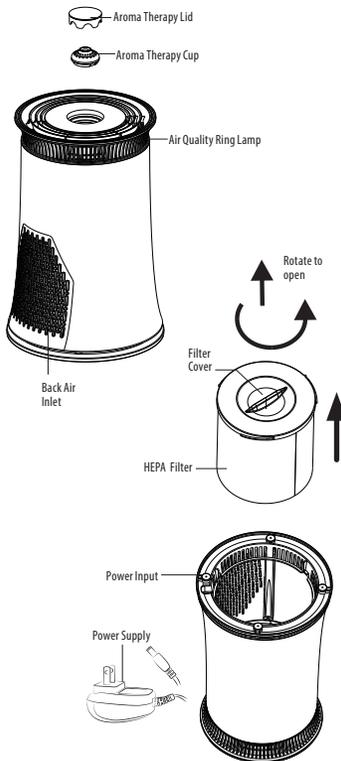


## GETTING STARTED

- Before using your QuietPure Whisper by Aerus, make sure to completely remove all packaging from the HEPA filter prior to use.
  - Turn the air purifier upside down to access the filter cover.
  - Rotate the filter cover counter clockwise and remove it.
  - Remove the HEPA filter. Remove and discard the plastic bag covering the filter.
  - Place the filter back into the air purifier.
  - Replace the filter cover and rotate it clockwise until it locks in place.
  - Turn the purifier right side up.
- Plug the power supply into the power inlet located near the bottom of the purifier.
- Connect the power supply to an electrical outlet.
- Your QuietPure Whisper is now ready to use.

## COMPONENTS

- Aroma Therapy Lid
- Aroma Therapy Cup
- Filter Cover
- HEPA Filter
- Power Input
- Power Supply
- Back Air Inlet



## OPERATION

**POWER BUTTON:** Press the Power Button to turn the QuietPure Whisper "ON" and "OFF".

**NOTE:** when the purifier is ON, the Ring Lamp will remain illuminated unless the LIGHT button is depressed.

**AUTO:** Press the Auto button to enable the Auto Mode. In Auto Mode:

- The fan speed automatically adjusts to the quality of air in the immediate vicinity of the purifier.
- The Ring Lamp will change colors based on the current air quality:

|                            |      |          |      |
|----------------------------|------|----------|------|
| <b>Color of Ring Lamp:</b> | Blue | Green    | Red  |
| <b>Quality of Air:</b>     | Good | Moderate | Poor |

**SLEEP:** Press the SLEEP button to enable the SLEEP Mode. In this mode, the purifier will operate at its lowest fan speed and the ring lamp will dim.

**NOTE:** while in SLEEP Mode, the Ring Lamp can be turned off by pressing the LIGHT button.

**AIRFLOW:** Press the AIRFLOW button to manually control the fan speed. Three speeds are available. The fan speed changes each time the AIRFLOW button is pressed. I, II, or III icons illuminate to indicate the current speed setting.

**LIGHT:** Press the LIGHT button to turn the Ring Lamp and control panel indicators "ON" or "OFF".

**TIMER:** Press the TIMER button to engage (or disengage) the automatic shut-off feature. 1, 4 and 8 hour time durations are available. The duration changes each time the TIMER button is pressed. An indicator light will illuminate to indicate which duration has been selected. If an indicator light is not illuminated above a duration, the purifier is set to operate continuously.

**AROMA THERAPY FUNCTION:** The built-in aroma therapy feature allows you to add an oil-based aroma to the QuietPure Whisper. Remove the Aroma Lid to access the Aroma Therapy Dispenser Cup. Add up to 2 ml of liquid to the Cup. The custom foam insert in Cup helps release the scent at a slower rate which helps the scent last longer.

## MAINTENANCE



**WARNING:** Before attempting to perform any maintenance on the air purifier, disconnect the power adapter from the wall outlet.

### Filter Replacement

Replace the HEPA filter approximately once a year.

- Frequency depends on location and usage. For example, replacement time will be shorter in contaminated zones or smoking zones.

### Aroma Therapy Dispenser Cup

1. Add aroma therapy oil about once a month.

- Add or change aroma therapy oil when scent has decreased
- Do not add different aroma therapy scents at the same time

2. Add oil-based aroma therapy

- Open the cover and take out the aroma therapy dispenser cup; Be sure to keep the dispenser cup upright
- Drop essential oil into the middle round opening of the dispenser cup
- Do not add over 2ml (6-8 drops) of oil into the opening of the dispenser cup
- Invert the dispenser cup after 10 minutes of adding oil, making sure no oil escapes before reinstalling the dispenser back into the unit
- Do not put the aroma therapy dispenser cup into the air purifier when it is stained with residual aroma therapy oils

2. Disassemble aroma therapy dispenser cup and clean with mild dishwasher soap and water, thoroughly rinsing.

- Let dry completely before using

### External Surface

Please use dry, soft fabric to wipe the surface, inlets and outlets.

- Do not use any chemical cleaning agents

## FREQUENTLY ASKED QUESTIONS

| Symptom   | Reason & Solution   |
|---|---|
| Bad Odor Emitted                                      | <ol style="list-style-type: none"><li>1. The filter is dirty – replace the filter.</li><li>2. Using the air purifier in moist conditions – replace the filter.</li><li>3. Added unsuitable aroma therapy oil into the aroma therapy dispenser cup – clean the aroma therapy dispenser cup.</li><li>4. Air purifier has not been used for an extended period – replace the filter.</li><li>5. Detect a burning odor – Turn off the air purifier immediately and unplug the power adapter; contact the manufacturer for repair.</li></ol> |
| No Air Flow   | <ol style="list-style-type: none"><li>1. The low speed is regarded as sleep mode, so that only a slight breeze of wind can be detected.</li><li>2. The machine is turned off – check the power supply system; contact the manufacturer for repair.</li></ol>  |
| Ineffective   | <ol style="list-style-type: none"><li>1. The filter has surpassed its life expectancy – replace the filter.</li><li>2. Using the air purifier in an oversized area.</li></ol>   |
| I, II, III Speed Indicators Light Up at the Same Time | <ol style="list-style-type: none"><li>1. Machine malfunctions – cut off the power immediately and contact the manufacturer to service the unit.</li></ol>   |

## WARRANTY INFORMATION

### LIMITED 1 YEAR WARRANTY

Customer should not repackage and ship the QuietPure Whisper by Aerus unit due to possibility of irreparable damage. For warranty service, please contact Aerus Customer Service by calling 1-888-764-0693 or via email at support@aerusonline.com.

### WHAT IS COVERED BY THIS WARRANTY

We warrant the QuietPure Whisper by Aerus to the Customer, subject to the conditions herein, against defects in workmanship and material, for a period of one (1) year from the date of Customer's original retail purchase.

### INSTALLATION AND MAINTENANCE REQUIREMENTS

This warranty is expressly conditioned upon proper installation, operation, cleaning, and maintenance, all in accordance with the Owner's Manual. Failure to meet any of these requirements will void this warranty. Servicing of your QuietPure Whisper by Aerus by parties other than our authorized representatives and/or using parts other than genuine parts will also void this warranty.

### HOW TO OBTAIN WARRANTY SERVICE

Customer must contact Aerus Customer Service by calling 1-888-764-0693 or via email at support@aerusonline.com and provide proof of purchase within the above time periods. We will repair or replace and return the product, without charge and within a reasonable period of time, subject to the conditions herein, if our examination shall disclose any part to be defective in workmanship or material. If we, in our discretion, are unable to repair the product after a reasonable number of attempts, we will provide either a refund of the purchase price or a replacement unit, at the company's option. We reserve the right to inspect and/or require conformation of installation method.

### WHAT IS NOT COVERED BY THIS WARRANTY

Not for commercial use. Ordinary wear and tear shall not be considered a defect in workmanship or material. These warranties do not apply for loss or damage caused by accident, fire, abuse, misuse, improper installation, leaking, modification, misapplication, or buy any repairs other than those provided by our authorized Service Center. This warranty is non-transferable and does not cover consumable items such as filters.

### UNAUTHORIZED CHANNELS

Warranties are voided if a product is purchased through unauthorized channels; this includes websites that are not authorized to use our trademarked names, images, and logos as well as Internet auction sites (e.g. eBay and Craigslist). To confirm warranty coverage prior to purchasing a product, contact Customer Service with the product serial number.

### EXCLUSION OF OTHER WARRANTIES & CONDITIONS

EXCEPT AS PROVIDED HEREIN, WE MAKE NO REPRESENTATION OR WARRANTY OF ANY KIND. ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

### LIMITATION OF LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES

WE SHALL NOT IN ANY CASE BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM BREACH OF EXPRESSED OR IMPLIED WARRANTIES, CONDITIONS, GUARANTEES, OR REPRESENTATIONS, BREACH OF CONTRACT, NEGLIGENCE, OR ANY OTHER LEGAL THEORY. Such excluded damages include, but are not limited to, loss of profits or revenue, and loss of the use of the products, and any loss caused by leaks or other water damage.

### FOR U.S. APPLICATION ONLY

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on warranties, or on remedies for breach. In such states, the above limitations may not apply to you.

### FOR CANADIAN APPLICATION ONLY

Exclusion of Subsequent Owners: Except as otherwise required by applicable legislation, this warranty is not transferable. This warranty gives you specific legal rights and you may also have other rights which vary from province to province. Some provinces and territories do not allow limitations on warranties, or on remedies for breach. In such provinces or territories, the above limitations may not apply to you.

If any provision of this warranty or part thereof is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the validity, legality and enforceability of the remaining provisions or parts thereof will not in any way be affected or impaired within the jurisdiction of that court. This entire warranty shall continue to be valid, legal and enforceable in any jurisdiction where a similar determination has not been made.

This Warranty is provided by:

Aerus Health Direct, LLC  
300 East Valley Drive  
Bristol, VA 24201 (in US);

### SERVICE

Every effort is made to ensure customers receive an up-to-date instruction manual on the use of our products; however, from time to time, modifications to our products may without notice make the information contained herein subject to alteration. For the latest information, please call Aerus Customer Service at 1-888-764-0693.